

## Holiday program Lausanne

### General terms and conditions

#### 1. Registration and invoicing

Registration must be made in writing. You will find the corresponding registration form on our website:

<https://www.kidsco.ch/en/holiday-care/translate-to-english-suisse-romande>

profawo Suisse romande  
Petit-Chêne 38  
1003 Lausanne  
sr@profawo.ch

You will receive immediate confirmation of your registration. As soon as you have received final confirmation of your registration, a contract is concluded between the two parties and all fees are due.

The deadline for online registration is 30 days before the start of the school vacations at the latest. Registration by telephone or online at shorter notice is possible if places are still available. In this case, the cancellation conditions (point 5.) also apply.

One week before the start of the vacation program, you will receive a letter with detailed information.

#### 2. profawo's responsibility

profawo offers a varied weekly program, adapted to the age and needs of the children, and guarantees professional care. Children are supervised by professionals and provided with healthy snacks and drinks throughout the day.

profawo reserves the right to modify the offer. However, changes will be communicated as soon as possible and published on <https://www.kidsco.ch/en/holiday-care/translate-to-english-suisse-romande>

In the event of serious violation of the rules and regulations laid down by the staff, or in the event of other misconduct, children may be excluded from the vacation program. The management of the holiday week orders the exclusion and informs the child's contact person.

#### 3. Costs

The cost per child/day includes supervision, the program, excursions and snacks.

The cost is CHF 525. -- per week, per child. Member discount of CHF 50. -- per week, i.e. CHF 475.

#### 4. Terms of payment

An invoice will be sent to you upon receipt of your registration. Payment must be made within 10 days.

## 5. Cancellation

If you wish to cancel your child's registration, we will charge you the following fees:

- For cancellations **up to 60 days before** the start of school holidays: no handling fee
- For cancellations **up to 30 days before** the start of the school holidays: 50% of the enrolment fee \*
- In the event of **subsequent cancellation, illness or other absence**: no refund of fees already paid.

\* for any contribution already paid: 50% of the fee will be refunded. Please enclose a BVR with your written cancellation request or provide us with your IBAN number or post office account number.

## 6. Media authorization

No photos of children are taken during holiday programs. If photos are required for media purposes, parents will be informed in advance in writing.

## 7. Insurance

Parents are responsible for their child(ren)'s accident and civil liability insurance.

## 8. Data protection

The personal data of participants and their parents required to manage the holiday program will only be used by profawo and will not be passed on.

## 9. Competent court

The exclusive place of jurisdiction is Berne.

Lausanne, October 2024.